

FREQUENTLY ASKED QUESTIONS

LOTTERY AND GAMING CREDIT is based on primary residence as of January 1, 2025. If you qualify and the credit does not appear on your tax bill, complete and return the 2025 form (found at ocwi.org) by January 31, 2026.

RECEIPTS may be printed online at ocwi.org/taxes. Click the "Are My Taxes Paid?" button. Accept and Sign In under the Guest Sign In box. In the Parcel # area, enter the 10-digit parcel # (no spaces or dashes) and click "Search". Choose 2025 Tax Year and click the "Taxes" link on the top. Click the "print Tax Summary" button. A self-addressed and stamped envelope may be included with payments to receive a receipt via mail.

DELINQUENT TAXES Failure to make timely payments results in delinquency and forfeiture of the installment option. Delinquent taxes are subject to interest and penalty of 1.5% per month from February 1 until paid in full. The City of Oak Creek accepts tax payments through July 31. After July 31, all payments **MUST** be made to Milwaukee County.

OVERPAYMENTS are issued by refund check to the payer in 4-5 weeks. For an immediate refunding on escrow check overpayments, visit any Oak Creek Tri City Bank through January 31, 2026 along with proper identification.

WISCONSIN LAW REQUIRES PROPERTY ASSESSMENTS BE BASED ON FAIR MARKET VALUE. The City Assessor's Office conducts annual revaluations using comparable sales to determine the assessed values of properties that have not recently sold. This process ensures that property taxes are distributed fairly and uniformly, reflecting each property's current market value.

The City collects all property taxes on behalf of several taxing jurisdictions but retains only a portion to fund City services. To learn more about how your tax dollars are distributed, visit our website: www.ocwi.org/wheredomytaxesgo or scan the QR code.



2025 PROPERTY TAX BILL INFORMATION

PAYMENT DEADLINES

January 31- First Installment and Paid in Full
March 31- Second Installment
May 31- Third Installment

City of Oak Creek
Treasurer's Office
8040 S. 6th St
Oak Creek, WI 53154
414-766-7001



IS YOUR CHECK FILLED OUT CORRECTLY?

Sample Check	Phone Number	999
	Date	Month Day, Year
City of Oak Creek	\$XXX.XX	
Written Amount of Payment xxx/100 dollars		
Memo parcel number	Signature Line	
Routing Number	Account Number	

- **PHONE NUMBER** should be listed on the check should the Treasurer need to contact for corrections.
- **PARCEL NUMBER** should be written in the memo line; this number can be found on the tax bill.
- **POST-DATED CHECKS** will be processed on the date received.
- **LEGAL LINE** must match the numerical number written. If it does not, the bank will deposit the check as it is written in the legal line.
- **SIGNATURE LINE** must have a valid signature to deposit.

THE CITY RESERVES THE RIGHT to reject any checks or certified funds for any irregularities, and is not responsible for payments returned, taxes not immediately processed, taxes that become delinquent, or for interest and penalties on delinquent taxes.

CHECKS RETURNED from the bank will have the payment voided and a replacement payment plus a \$25 recovery fee will be required by cash or certified funds.

PAYMENT INFORMATION

Please include applicable tax bill coupon with all payments.

Make checks payable to the City of Oak Creek.

Escrow checks made payable to you **MUST BE ENDORSED BY ALL PAYEES** on the back.

Please do not combine tax payments with other types of payments.

CITY HALL-IN PERSON

- Located in the Civic Center building at 8040 S. 6th Street.
- Monday-Friday 7:30 AM-4 PM. Closed December 24, 25, 31 and January 1. **(HOURS ARE SUBJECT TO CHANGE.)**
- **NO CASH** accepted in December and January.
- Credit/debit cards will be accepted in person at City Hall. Same fees as listed below.

DROP BOX

- **24 HOUR** drop box located on the southwest corner of the Civic Center. Payments placed in the drop box by midnight December 31 will be dated for December. **NO CASH.**

ONLINE

- At ocwi.org/taxes or scan the barcode to pay online.
- 2.55% with a minimum of \$2.00 fee for credit or debit card transactions.
- \$3.95 fee for a personal Visa debit.
- \$1.50 fee for e-check payment.
- Please allow up to 5 business days for the payments to be processed. Payment will be dated as the actual date of payment.



MAIL

- Mail in the return envelope on or before January 31, 2026, to the PO Box in West Allis
- From February 1-July 31, 2026 mail to:
City of Oak Creek Treasurer
8040 S. 6th Street
Oak Creek, WI 53154
- Payments received by December 30, 2025, will receive a December receipt date. December postmarked payments received within 5 business days in January will be dated in January but noted as having a December postmark.

TRI CITY BANKS

- Tax bill coupon must be present at the time of payment.
- Immediate refunds are issued on escrow check overpayments with proper ID.
- Cash and check payments can be made to the following Tri City Bank locations until January 31 **(CLOSED DECEMBER 25, JANUARY 1 AND 19):**

PICK 'N SAVE LOCATIONS

8770 S. Howell Avenue

6462 S. 27th Street

Hours: Monday-Friday 10 AM-6 PM

Saturday 10 AM-2 PM

STAND ALONE BANK LOCATIONS

6400 S. 27th Street

2555 W. Ryan Road

Hours: Monday-Friday 9 AM-5 PM

Saturday 9 AM-12 PM

****VISIT TCNB.COM FOR UP-TO-DATE INFORMATION****